



## Bennett Thrasher Manufacturing Industry Leads, David Kloess and Rick Rosell

Thank you for reviewing our 2019 National Manufacturing Outlook and Insights report — if you participated in this survey, thank you for sharing your expertise.

In our third year of reporting, we believe the increase in participation is evidence of the value this report, Bennett Thrasher and other Leading Edge Alliance (LEA) firms provide for our middle-market manufacturing clients across the country and around the world.

For 2019, manufacturers expressed significant optimism for overcoming hurdles.

Looking ahead, manufacturers expect raw materials, labor costs, lack of available talent, and competition to be significant hurdles in 2019. The tariffs implemented by President Trump provide productivity issues; however, an increase in spending on big data and business intelligence deliver innovative technology for minimizing productivity concerns. We believe the resilience and success our manufacturing clients have created for themselves will help alleviate the major concerns for 2019.

Priorities for 2019 focus on growing sales, improving profitability, and addressing workforce shortage. The challenge of gaining a competitive advantage remains critically important. We hope these findings provide you with insightful questions to ask and strategic ideas to evaluate these topics, ultimately helping you grow your business and achieve your goals.

Please reach out to us to discuss any of the information presented in the following report.

Sincerely,

David Kloess Audit Partner david.kloess@btcpa.net Rick Rosell Tax Partner rick.rosell@btcpa.net

#### **About Bennett Thrasher**

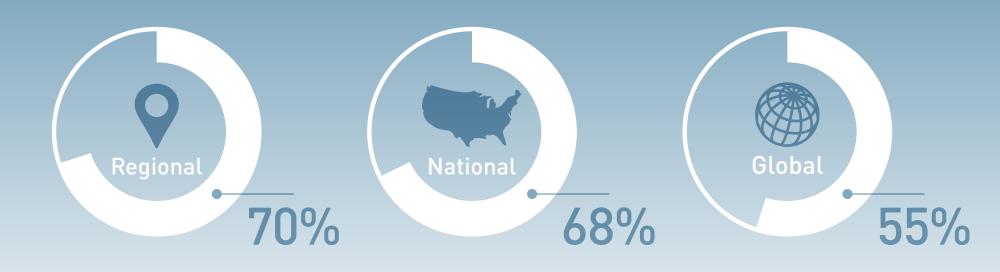
Bennett Thrasher is committed to helping manufacturing and supply chain companies create enterprise value by providing services and innovative advisory solutions that are results driven. Local, national and international clients of BT receive the resources to help wherever their business takes them. The Manufacturing and Supply Chain Practice Group invests time to understand your business and are members of leading trade organizations and chambers. In addition, Bennett Thrasher is a member the Leading Edge Alliance, a global association of independent accounting and management consulting firms.

Currently ranked among the largest CPA firms in the U.S., Bennett Thrasher is a provider of professional tax, assurance, technology and advisory services to businesses and high net worth individuals. Since 1980, our integrity has earned our clients' trust, and our culture of supporting professional and personal growth has created a long-term, dedicated team. www.btcpa.net



# LEA Manufacturing Outlook Survey Results Summary

## Optimism for 2019



48% expect international sales will INCREASE in 2019 for their company

Top 3 Priorities for 2019

**Growing Sales** 

Improving Profitability

Addressing Workforce Shortage

**Growing Sales** 



## **Top Priorities for Growing Sales**

- ORGANIC GROWTH IN DOMESTIC MARKETS as main opportunity
  - 21% expect to acquire another business in 2019, a 2% increase from 2018
  - 16% of businesses are in the pre-planning stage of a merger/acquisition

- B 22% see a
  NEW PRODUCT/SERVICE
  as the main opportunity
  to grow sales in 2019
  - 51% expect to invest at least 1-5% of sales in Research & Development in 2019



## **Barriers**

The greatest expected barriers for growth in 2019





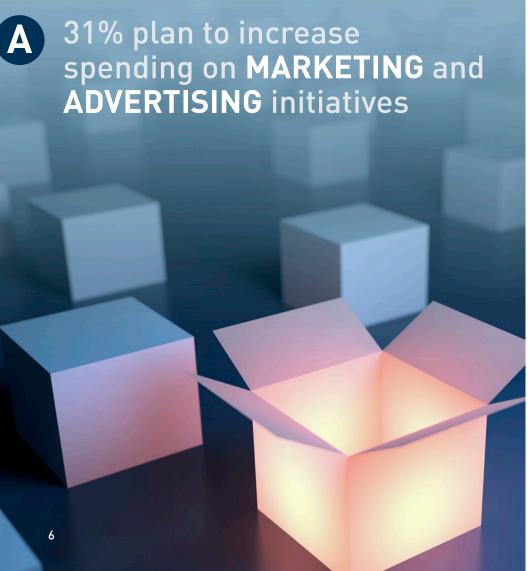


## **Improving Profitability**

54%

name improving profitability as a top priority for 2019

## **Top Priorities for Improving Profitability**



B 31% will increase spending on TECHNOLOGY in 2019

# Top Drivers Impacting Technology Strategy

- 62% Increasing productivity, efficiency in manufacturing process
- 41% Utilizing technology to reduce operating costs
- 38% Improving product quality, consistency, and offering

# Most Prioritizing Technology Developments for 2019

- 75% will be investigating or prioritizing cybersecurity
- **45%** will be investigating or prioritizing ERP consolidation
- 33% will be prioritizing predictive business analytics/ big data/ and the Internet of Things

Manufacturers' Top Priorities 2019

Addressing Workforce Shortage



name addressing workforce shortage as a top priority for 2019

## **Top Priorities for Addressing Workforce Shortage**

**A** INCREASE HIRING

- In 2019, 62% expect hiring will increase for their company
- Only 4% of respondents expect a decrease in hiring

B 1/2 of respondents marked INCREASE WAGES and TRAINING as the highest priority for addressing workforce shortage

- 59% will increase spending for employee wages
- 38% of manufacturers will focus on apprenticeship training and strategies to reduce turnover.

## 2019 National LEA **Manufacturing Outlooks** and Insights

#### **Economic Outlook**

Manufacturers are more optimistic about the regional economy in 2019 than they were in 2018.

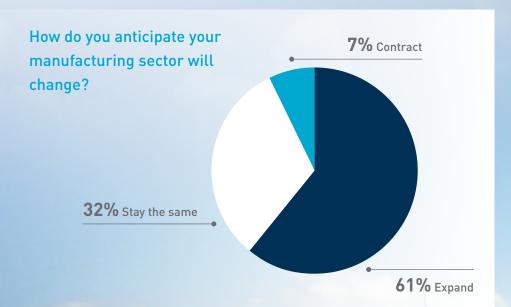
While manufacturers rated their optimism for the **national economy** highest last year, their economic outlook shifted to regional optimism. Manufacturers increased their regional optimism from **69.3** in 2018 to **70.75** in 2019 – a 12.5-point increase from 2017.



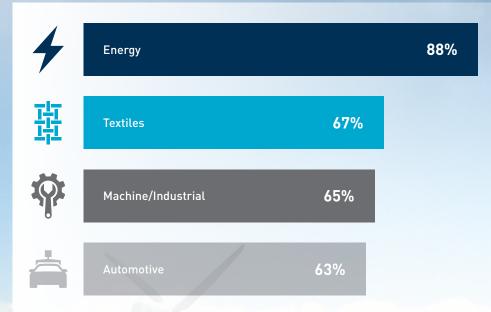
## **Industry Outlook**

More than 60% of manufacturers expect their sector to expand in 2019.

Only 30% of manufacturers expected their sector to grow in 2017. Two years later, that percent has more than doubled to 61%. Only 7% expect their sector will contract, possibly due to the 21% of manufacturers planning to acquire another business. Industry optimism is even higher for energy, textiles, machine/industrial, and automotive.



## **Sector Segmentation**

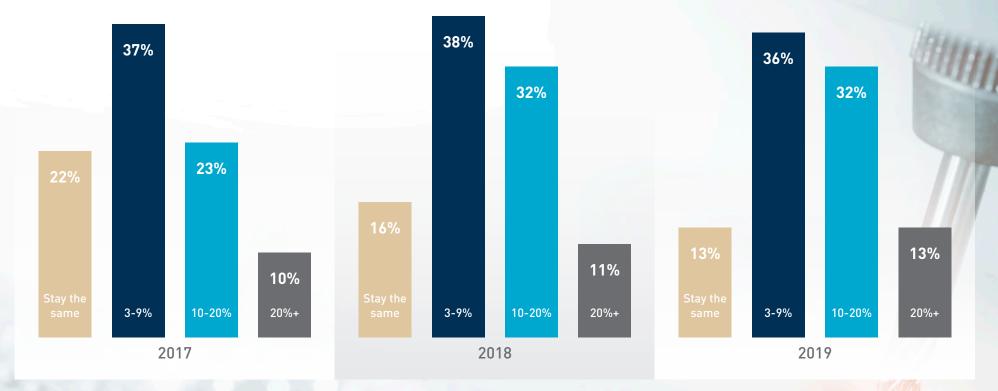


#### **Manufacturer Outlook**

Many manufacturers anticipate significant revenue growth in 2019.

13% of manufacturers anticipate a 20% growth in revenue for 2019 – a 2% increase from 2018. Similar to manufacturers in 2018, only 5% of manufacturers expect their revenue will decrease. A remarkable 81% replied with anticipation for an increase in revenue.

## How do you anticipate your revenue will change?



#### **Manufacturer Outlook**

**Location and Sector Segmentation** 



of manufacturers with 2-4 locations anticipate their revenue to **increase 10-20%** in 2019.

The significant anticipation in revenue growth

for mid-sized manufacturers refers to manufacturers being



regionally optimistic.



of machining and industrial manufacturers anticipate their 2019 revenue to increase between 10-20%.

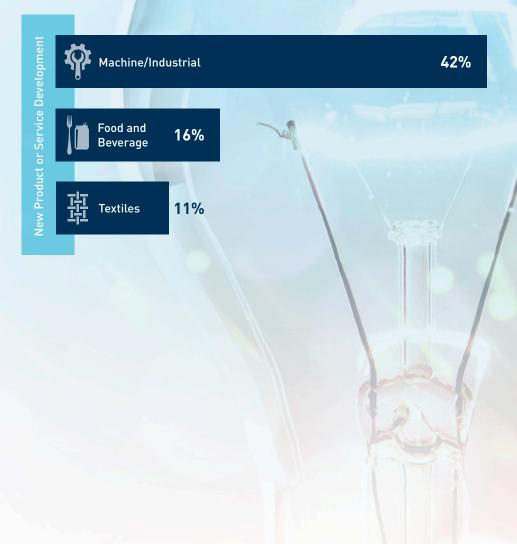
## **Opportunities**

Organic growth in the U.S., new product development, and strategic alliances provide greatest opportunities for businesses in 2019.

The top opportunity for 44% of manufacturers in 2019 is organic growth in the U.S. – a 5% increase from 2018. This is especially prevalent among 39% of machine and industrial manufacturers. Followed by 12% of those involved in the construction materials sector. Interestingly, 16% of manufacturers in the food and beverage industry see a new product or service development to be a main opportunity for 2019. Similar to 2018, around 13% expect growth to come from joint ventures/ strategic partnerships.



What do you see as the main opportunity to grow sales in 2019?



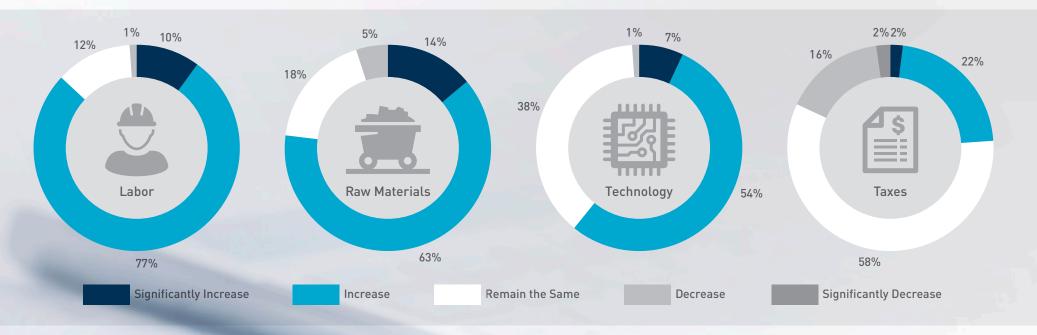
#### **Greatest Barriers for Growth**

Labor costs, great talent and competition remain the greatest barriers for growth in 2019.

Labor costs remain a tough pill to swallow as they continue to rise across the U.S. 52% of manufacturers recognize the concern. Over ¾ of manufacturers expect an increase in labor costs for 2019, an increase of 3% from 2018.

Taxes encompass a significant reduction in the minds of manufacturers with 76% anticipating tax costs to remain the same or decrease.

How do you expect the following costs to change?



34% of manufacturers expect competition as a top risk to growth

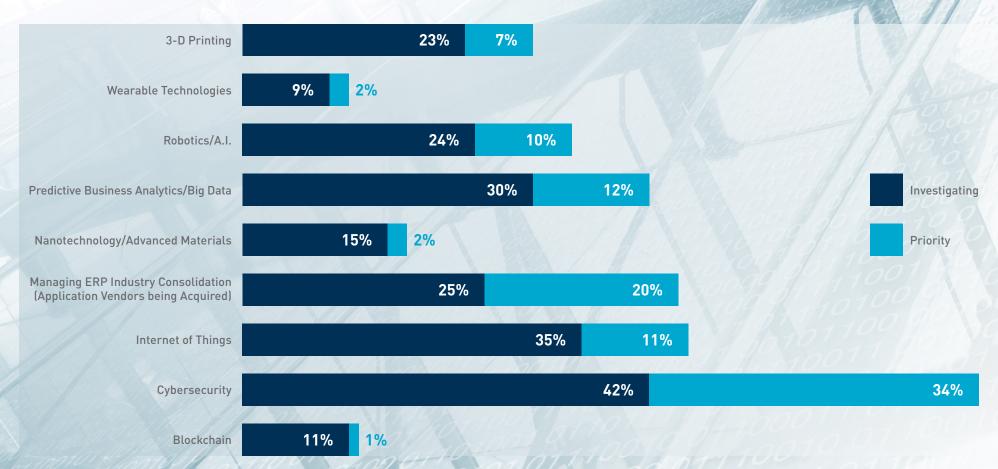
## Manufacturer Growth Strategy: Technology

Manufacturers plan to leverage technology as key to solving productivity concerns.

- 99% anticipate technology costs will increase or remain the same in 2019
- 62% of manufacturers will increase spending on technology to generate organic growth in the U.S.
- 54% of manufacturers will increase spending on technology or intelligence in 2019
- 62% of manufacturers believe increasing productivity/efficiency is the biggest impact of technology strategy
- Cybersecurity is a priority for 34% of manufacturers who are focusing on technology development
- Cybersecurity, managing ERP consolidation, and predictive business analytics/ big data are the top 3 priorities for manufacturers

62% of manufacturers will increase spending on technology to generate organic growth in the U.S.

**Technology Developments** 



## Manufacturer Growth Strategy: M&A

More manufacturers are considering a merger/sale or acquisition in 2019.

Strategic acquisition remains a growing strategy for manufactures year-overyear. Since 2017, we have seen a steady increase of 2% of manufacturers considering acquisition and a large jump for merger/sales from 2018 to 2019. Food/Beverage and Construction Material sectors indicate a significantly higher interest in acquisition activities. The largest segment of manufacturers seeking an acquisition generated an annual revenue between \$10M-50M followed closely by others with more than \$250M.

24% of manufacturers considering an acquisition expect their revenue to increase 10-20% in 2019

## Did your company consider exploring or are you planning to explore any of the following?

## Merger/Sale 2016 10% 2017 9% 2018 12% 2019 15%

## Specific industries considering merger/sale or acquisition

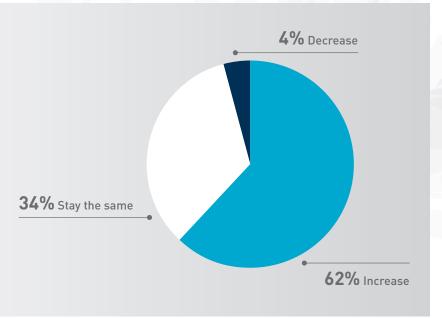


### **Manufacturer Growth Strategy: Talent**

Addressing workforce shortage is a high priority for manufacturers in 2019.

Over ½ of manufacturers emphasized personnel expenses (compensation, training) as the area operational spending will increase. This is due to 62% expecting hiring will increase for their organization. Other critical strategies to address staffing needs include: strategies to reduce turnover, internal training, succession planning, and increased use of overtime.

## How do you expect hiring will change for your company?



What staffing strategies has your company found useful? Are they effective long-term strategies?



## **Looking Ahead**

Across the board, manufacturers are optimistic about the regional economy, sector growth, and increasing revenue expectations in 2019. In all aspects of business technology will lead the charge. Spending will increase on big data, and business intelligence, while cybersecurity will be top priority for the rise of the Chief Security Officer. As hurdles abound, so do strategies for increasing productivity and improving efficiency.

#### Hurdles for 2019

#### 1. Raw Materials

Raw material costs saw a significant increase from the tariffs implemented by President Trump. The hurdle manufacturers must address is how to increase profitability to make up for the added materials cost.

#### 2. Labor Costs

Inflationary factors are leading to the rise of labor costs across the U.S. This is a big hurdle for manufacturers to overcome. In order to reach full potential, manufacturers need to improve financial performance to help offset the expense — positively impacting the bottom line.

#### 3. Lack of Available Talent

Hiring is on the rise — leading to the increase in labor costs. However, the lack of available talent is placing an emphasis on retaining current talent. A win-win for organization and employee.

### 4. Competition

The steady growth for U.S. manufacturers is leading to greater competition among firms. This is seen as the second greatest risk to growth in 2019. However, competition breeds innovation — a driver to success in today's economy.

Through all these potential hurdles, and more, having a team of industryexperienced advisors providing insight and answers to critically important problems. We believe the firms of the Leading Edge Alliance are among the best.

While no one can predict with certainty what will happen in the future, we hope our annual National Manufacturing Outlook and Insights survey report offers you a leading look ahead.



## **About Survey**

More than 350 manufacturing executives participated in the 2019 National Manufacturing Outlook and Insights survey during October 2018. Responses were collected via an anonymous electronic survey link sent to manufacturers. from Leading Edge Alliance (LEA) member accounting firms and through local businesses and industry organizations. The survey was conducted using the Qualtrics online surveying software, which is utilized by more than 8,500 leading businesses around the world. All percentages included in this report were calculated based on total responses to each question and might not equal 100% due to rounding. Most question results are based on more than 300 data points.

## About the Respondents - Location

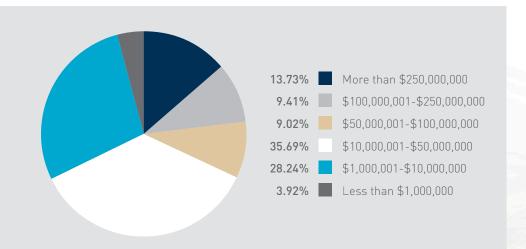
Of the 357 participants, approximately 245 manufacturers provided their company headquarters location. The data is representative of manufacturers hailing from 24 states with large segments from the Southeastern and Midwest U.S. Countries included Belgium, Canada, France, and Germany.



## About the Respondents - Annual Revenue

Of the 357 participants, more than 250 manufacturers provided their annual revenue. The group ranged from less than \$1M to over \$250M. The median from this list of respondents was in the \$10-\$50 million range.

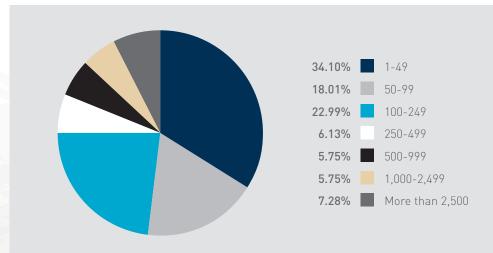
## Respondents - Annual Revenue



## About the Respondents - Employees

Of the 357 participants, more than 250 manufacturers provided the number of employees in their organization. 75% of the respondents had between 1-499 employees. The median from this list of respondents would be in the 50-99 employee range.

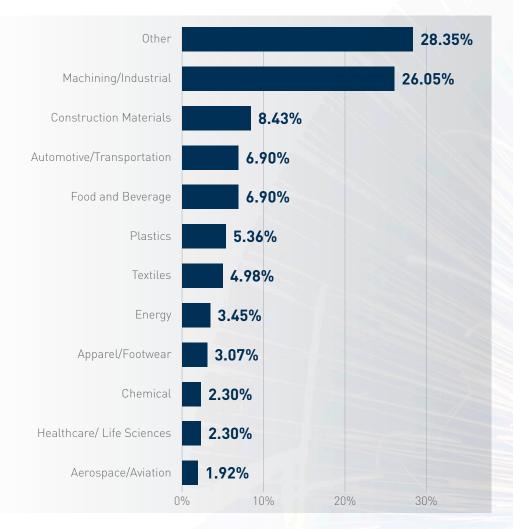
## Respondents - Employees



## About the Respondents - Manufacturing Sector

Of the 357 participants, more than 250 indicated the manufacturing sector in which their business operates. The "Other" category included manufacturers in printing, packaging, high tech/electronics, sporting goods, and more. For purposes of segmentation, respondents in any category with 5% or less were included in "All Other."

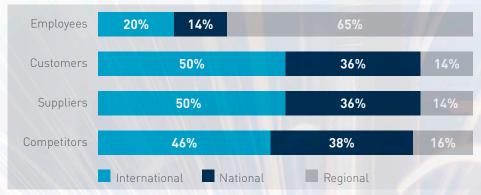
## Respondents - Manufacturing Sector



## About the Respondents - Geographic Reach

Of the 357 participants, 65% indicated that their employees and operations were regional with the remaining 35% being evenly split between national and international. Competitors, customers, suppliers and vendors were similarly broken down, with around 15% being regional, around 35% being national, and nearly 50% being international. Most the respondents had 1-4 locations, while 23% emphasized having more than 5 locations.

## Respondents - Geographic Reach





## Acknowledgments

Associated Industries of Missouri

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Greater Houston Manufacturers Association

Tennessee Manufacturers Association